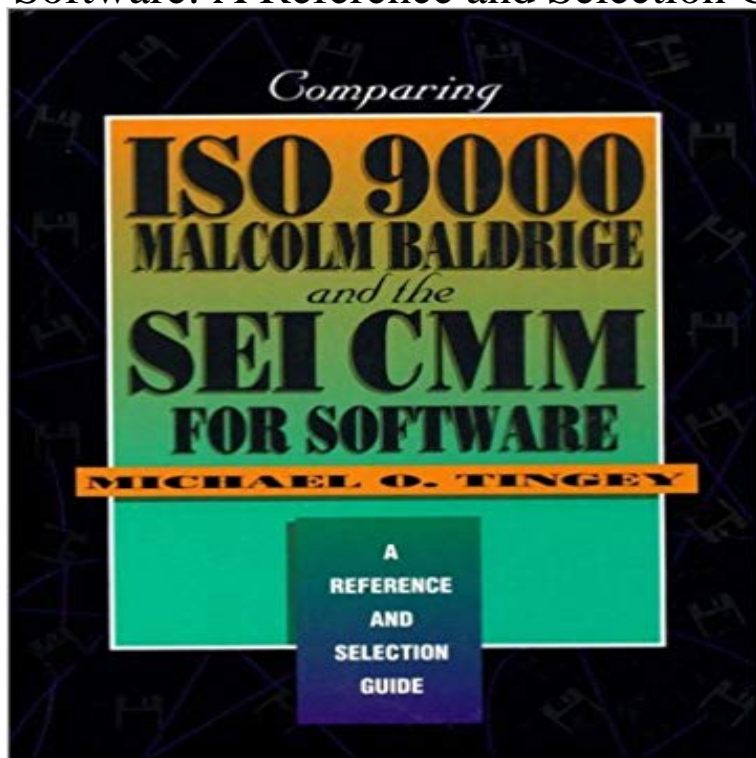


Comparing ISO 9000, Malcolm Baldrige, And the SEI CMM for Software: A Reference and Selection Guide



Choose the right software quality methodology, and make it work efficiently. Some organizations have established ISO 9000 quality certification or the Software Engineering Institutes Capability Maturity Model (CMM) as requirements for doing business with other companies. For other companies, the need for quality improvement has been recognized as critical to long-term survival. This book compares the three leading software quality assessment methodologies, including ISO 9000, SEI CMM and the Malcolm Baldrige Quality Award, helping businesses understand how these methods overlap, how to choose one, and how to manage the quality process most effectively. Managers and developers interested in improving their software quality.

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